

# ReliaCloud®

## Hosted Private Cloud



Cloud

**Enterprise data centers are faced with a critical challenge: the number of applications and amount of data in the data center continue their rapid growth, while IT struggles to provide the resources necessary to make services available to users and meet today's demands using existing infrastructure.**

What is needed is an enterprise solution with the scale, flexibility, and transparency to enable IT to provision new services quickly and cost effectively by using service-level agreements (SLAs) to address IT requirements and policies, meet the demands of high utilization, and dynamically respond to change, in addition to providing security and high performance. ReliaCloud® is the answer.

### Enterprise-Class. World-Class.

ReliaCloud is enterprise-class IT Infrastructure designed for resource intensive applications and databases that require a secure and compliant operational framework. Built with enterprise-grade products and capabilities from leading hardware and software vendors, ReliaCloud is a high-performance cloud computing platform designed to run traditional business applications— the type of applications that require reliable and scalable computing infrastructure.

Delivered in dedicated and shared resource pools from multiple data centers, ReliaCloud is designed for maximum flexibility and utilization of your current IT investments. With colocation options and optimized metropolitan network connectivity, ReliaCloud is suitable for hybrid and disaster recovery solutions in addition to its focus on production computing applications.

### With ReliaCloud You've Got Options

#### ReliaCloud ELEMENTS - Cloud Your Way

ReliaCloud ELEMENTS provides the building blocks for IT to construct a cloud, their way. With ReliaCloud Elements you can:

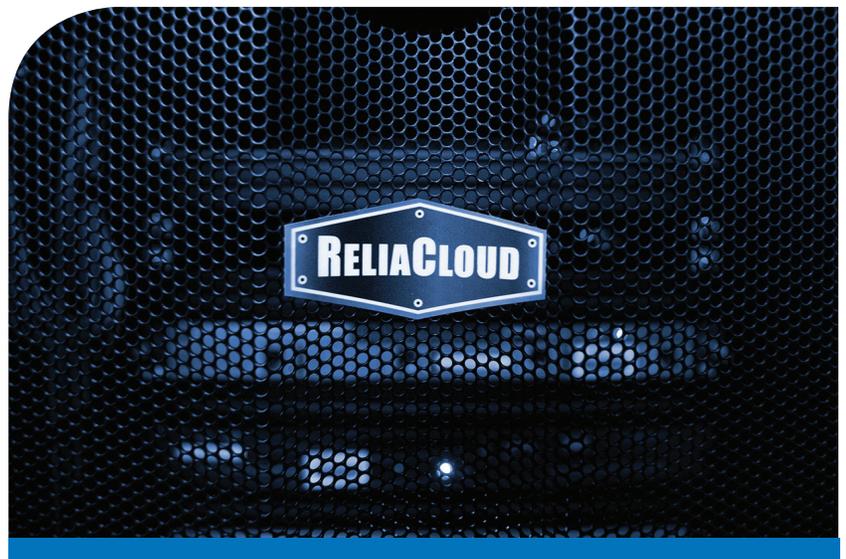
- Build your own private computing environment on our highly reliable and flexible infrastructure
- Leverage multiple blade types for hypervisors or dedicated O/S use

- Leverage available license rentals via VMware and Microsoft
- Choose your own hypervisor platform
- Leverage your enterprise agreements for licensing
- OneNeck managed or self-managed

#### ReliaCloud FLEX - The Easy Way to Procure Private Cloud

ReliaCloud FLEX is a private cloud composed of a dedicated cluster of hypervisors to a single tenant. With ReliaCloud FLEX you get:

- A private computing environment on our highly reliable and flexible infrastructure
- Pricing that scales in a predictable manner in 1 GB increments, based on monthly usage
- Highly available architecture
- Private cluster blades that automatically scale without the need for intervention based on a predefined capacity threshold
- VMware hypervisor, licensing included
- vCenter access
- Microsoft Windows Server licensing
- OneNeck-managed hardware and VMware hypervisor





## Which Cloud is Right for You?

One of the first things to understand, is the cloud isn't just one thing. There are many types of cloud platforms and each has a specific use. Often, organizations will pick different cloud environments, for different IT requirements.

## OneNeck's Operational Framework

The ReliaCloud operational framework is an ITIL-aligned IT infrastructure designed to deliver resources in a highly available, optimally performing and physically and electronically secure manner. Our highly skilled and extensively experienced operations team can manage your mission-critical infrastructure and systems 24/7 by leveraging enterprise-class monitoring and service management systems

## Tailoring Services to Leverage the Cloud

OneNeck helps companies successfully leverage cloud solutions for competitive advantage. We help you understand what issues a cloud transition will solve for your business. And, we'll work with you to determine realistic expectations in terms of ROI and cost reductions. If you're thinking of moving to the cloud, let us conduct a comprehensive evaluation of your current IT environment and requirements. We can then make recommendations on the type of cloud to use and the services to best fit your situation.

## Specifications

ReliaCloud is deployed across multiple data centers for maximum reliability. This includes:

- Infrastructure options — public, private and hybrid.
- Allocation options — pool of resources (compute, network and/or storage) or as discrete offerings.
- Target use cases — as small as a single server, through the largest enterprise needs.
- Facilities and physical security — OneNeck owned and operated data centers.
- SLA — zero-downtime infrastructure and operations.
- Geographically diverse locations — Arizona, Colorado, Iowa, Minnesota and Wisconsin.
- Complementary services — full management and advanced monitoring of operating systems and applications is available.

## It's All About the Benefits

With high performance compute, memory and IO requirements, you can count on ReliaCloud to:

- Reliably deliver your enterprise applications on its zero downtime IT infrastructure.
- Achieve advanced disaster recovery capabilities using resources in multiple OneNeck data centers.
- Comply with security and other compliance requirements within its operational framework.
- Securely connect with a variety of access points for high-speed, low-latency corporate data center or user access.
- Complement and enable existing IT investments through integration with Cisco, EMC and VMware technologies.
- Optimize your IT cost structure between capital and operating costs through the strategic deployment of resources.
- Contract for flexible resource pools and deploy (and re-deploy) as your IT environment changes.
- Colocate existing IT infrastructure in one of our data centers and use advanced services within the facility.
- Control your IT environment and supporting resources through an advanced customer portal.

## About OneNeck® IT Solutions

OneNeck IT Solutions provides world-class, hybrid IT solutions for thousands of businesses around the globe. From cloud and hosting solutions to managed services, ERP application management, professional services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin, OneNeck has the expertise to help customers navigate the cloud to get the right application on the right cloud at the right time.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. A Fortune 500® company, TDS provides wireless; wireline and cable broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide.